


Quality Policy

The Plastic Surgeon Ltd will, to the best of its ability, ensure that all products & services that it provides will conform to standards and specifications agreed with its customers and aims to demonstrate this by the provision of information to customers on request.

It is The Plastic Surgeon Ltd.'s objective to be the market leader in its chosen business areas by meeting customer requirements in the most profitable way.

The Plastic Surgeon Ltd will respond positively to customer complaints and changing needs where these are within the capability of its business processes. In addition, the company will seek to continually improve the service and business processes to meet these changing requirements. Performance and quality improvement objectives will be defined and reviewed by the Senior Management Team in order to drive and monitor improvement.

Plastic Surgeon commits to comply with all applicable requirements and to the continued improvement of the management system.

Signed		Date	14 th May 2024
Name Role	Mike Aitken - Managing Director	Review Date	14 th May 2025